

CESSNA AIRCRAFT COMPANY



SUBJECT: Letter of Recommendation for Dave Norris

DATE: 06-16-09

TO: Whom it May Concern

FROM: Mark Vanderpool
EXT.: (316) 517-5032

In 2008 we had an open position of a Courseware Specialist within our Marketing Pilot and Maintenance Training department. Chad Martin and I interviewed the applicants and were most impressed with Dave's qualifications, particularly his varied and impressive experiences within aviation. I was very impressed with the many references that I spoke with and letters of recommendation that I received. I is a testament to well rounded individual Dave is.

Dave's initial role of Courseware Specialist was to revamp the Cold Weather Seminar. From the start, a challenging task. The whole course needed a revamp, approval by the FAA, implementation to online as well as road show presentations. Dave and I traveled all over Europe and the US, with Dave presenting at all the locations. He has a wonderful talent at presenting as well as wanting to constantly improve.

In addition to Dave's responsibilities he has taken on the role of developing training applications for the new Cessna Sky Catcher. Dave's experienced background has enabled him to research and put together world class programs for this company.

Dave has fit the role very well and has always put the customer interests first by constantly improving the courseware and delivery of the content. He works well with customers from all walks of life and gets many praises from our customers and operators from his many presentations.

It has been a great pleasure to work with Dave and I would highly recommend him. He has a wonderful attitude and will be able to adapt himself into whatever role he might take on.

If you have any questions, please give me a call.

A handwritten signature in cursive script that reads 'Mark Vanderpool'.

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